

Welcome to UI's Neighborhood



Your Electric Service: What's Ours? What's Yours?



A TREE LIMB SNAPS AND FALLS ON THE SERVICE WIRE THAT BRINGS ELECTRICITY FROM THE UTILITY POLE TO YOUR HOUSE. You lose power. During times like this, it's helpful to know who is responsible for what. So use this basic guide to your overhead electric service:

UI is responsible for the incoming service wire, up to the connection point that's attached to your home and the electric meter.

You're responsible for the wires after the connection point, plus the weatherhead, the entrance cable and the meter base to which the meter is attached.

UI will repair the service wire and reconnect it to your home.

If your meter is damaged, we'll also repair or replace it free of charge.

One safety note: please make sure there is free and clear access to your meter.

For everything else, including the meter base and conduit, you'll need to call your own electrician before UI can reconnect the service.

