

Welcome to UI's Neighborhood



UI is Committed to Preventing Identity Theft



When you call UI to start service, **WE REQUIRE AT LEAST TWO FORMS OF IDENTIFICATION** (Social Security number, driver's license, military ID, or passport). Existing customers calling into UI for account assistance will be asked by the representative to verify their identity as the billing party each time they call. A customer's 14-digit account number does NOT provide proper identity verification. Information will only be provided after the customer's identity has been verified. We appreciate your cooperation with our efforts to safeguard your information!