

Matching Payment Program

Our Matching Payment Program (MPP) may help you manage your electric and/or gas bill. With this program, we will match every dollar you pay and every dollar you receive from the Connecticut Energy Assistance Program (CEAP) or other assistance programs.

Here is what you need to do to be eligible for and participate in our Matching Payment Program

Here is how it works

1. Contact us to confirm your eligibility for hardship or pre-qualify for hardship.
2. Have a balance \$100 or more that is 60 days overdue.
3. Enroll in our Matching Payment Program. Assistance begins on November 1.
4. Make your required monthly budgeted utility payment(s) on time each month.
5. You will receive matching payments equal to the amount you have paid to your account monthly, down to a zero balance. The matching payment can reduce your bill to as low as \$0 but cannot result in a credit to your account.

For more information

CNG Visit cngcorp.com/MyAccount or call **844.383.8827**

SCG Visit soconngas.com/MyAccount or call **866.659.4140**

UI Visit uinet.com/MyAccount or call **800.442.5004**

Stayed informed about your account

Sign up for Account Alerts by registering today:

CNG Text **REG** to **69675**

SCG Text **REG** to **69516**

UI Text **REG** to **78418**



Matching Payment Program

How will my bill look?

SCG or CNG bill example

		Actual	Budget
Previous Charges & Credits			
Amount of Previous Bill	4/05/24	2,921.29	2,921.29
Payment Received, Thanks!	4/17/24	300.00 cr	300.00 cr
Payment Received, Thanks!	4/26/24	285.00 cr	285.00 cr
Matching Payment Program Payment	5/03/24	1,255.00 cr	1,255.00 cr
Balance Forward		1,081.29	1,081.29
New Charges & Credits			
Customer Charge		15.09	
Delivery Charge	30,000 CCF @ \$.850900	25.53	
Delivery Charge	32,000 CCF @ \$.341700	10.93	
Purchase Gas Adjustment	62,000 CCF @ \$.515000	31.93	
Sales Service Charge	62,000 CCF @ \$.015400	0.95	
Conservation Adjustment Mechanism	62,000 CCF @ \$.046000	2.85	
Decoupling Adjustment	62,000 CCF @ \$.001800	0.11	
System Expansion Adjustment	62,000 CCF @ \$.006100	0.38	
Total Gas Charges		87.77	
Monthly MPP Budget Amount			80.00
Actual Balance		1,169.06	
		Amount Now Due: \$	80.00

CCF Per Day Daily Usage Chart

Energy Usage Comparison:

	CCF used	Days	Average Temp (F)
This Month	62	29	53
Last Year	124	30	48

“Matching Payment” is the benefit received monthly.

“Amount Now Due” is the budgeted amount that you will pay monthly while enrolled in the program.

UI bill example

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Matching Payment Amount Now Due by 09/03/24 \$50.00

Matching Payment Program (MPP) Summary		Actual Account Summary	
Prior MPP Amount 07/03/24	\$336.07	Prior Balance	\$730.20
MPP Plan Balance Forward	\$336.07	Balance Forward	\$730.20
Monthly MPP Budget Amount	\$50.00	Total Current Charges	\$150.00
New MPP Amount Now Due	\$50.00	Low-Income Discount Tier 2: 50%	\$75.00 cr
Actual to MPP Comparison		Total Miscellaneous Charges & Credits	\$15.82
Settle-up Month	November	Actual Balance	\$821.02
Actual Charges to Date	\$1,131.13	Total Charges for Electricity	
Plan Charges to Date	\$712.00	Supply:	
Difference	\$419.13	Supply Charge Peak	113 kWh x \$0.197257 \$22.29
Your Meter Details		Supply Charge Off-peak	339 kWh x \$0.162257 \$55.01
Bill Cycle: 01		Subtotal Supply	\$77.30
Service Period: 07/03/24 to 08/02/24 31 Days		Transmission:	
POB ID: 1234567890123		Transmission Peak	113 kWh x \$0.147662 \$16.69
Service Address: 123 MAIN ST ANYTOWN CT 12345		Transmission Off-Peak	339 kWh x \$0.000000 \$0.00
		Subtotal Transmission	\$16.69
		Local Delivery:	
		Distribution Basic Service	\$11.34
		Distribution Peak	113 kWh x \$0.081394 \$9.20
		Distribution Off-Peak	339 kWh x \$0.081394 \$27.59
		Decoupling Adjustment	452 kWh x \$0.000405 \$0.19

Energy saving tips for electricity and/or gas customers

- ✔ Turn off lights whenever you leave a room.
- ✔ Replace your incandescent light bulbs with ENERGY STAR® LEDs which use up to 90% less energy and last up to 25 times longer.
- ✔ Turn off the tap when you shave or brush your teeth.
- ✔ Set your hot water heater at 120 degrees Fahrenheit.
- ✔ Clean your dryer's lint filter after each load, and clean the outside vent regularly.
- ✔ Replace washers on leaky faucets. A steady drip can add up to many gallons wasted every month.

Programa de Igualación de Pagos

Nuestro Programa de Igualación de Pagos (MPP) puede ayudarlo a gestionar su factura de electricidad o gas. Con el beneficio de este programa, igualaremos cada dólar que pague y cada dólar que reciba ya sea del Programa de Asistencia Energética de Connecticut (CEAP) o de otros programas de asistencia.

A continuación, le informamos lo que necesita para reunir los requisitos y participar en el Programa de Igualación de Pagos

Así es cómo funciona

1. Póngase en contacto con nosotros para confirmar si cumple los requisitos de otorgamiento o precalificación por dificultades financieras.
2. Tener un saldo pendiente de pago de 100 dólares o superior con 60 días de retraso.
3. Inscribirse en nuestro Programa de Igualación de Pagos. La asistencia comienza el 1 de noviembre.
4. Pagar puntualmente todos los meses el importe de su presupuesto mensual de servicios públicos solicitado.
5. Recibirá mensualmente pagos equivalentes al importe que haya ingresado en su cuenta, hasta alcanzar un saldo cero. El pago complementario puede reducir su factura a \$0, pero no implica un crédito en su cuenta.

Para obtener más información

CNG: Visite cngcorp.com/MyAccount o llame al **844.383.8827**

SCG: Visite soconngas.com/MyAccount o llame al **866.659.4140**

UI: Visite uinet.com/MyAccount o llame al **800.442.5004**

Manténgase informado sobre su cuenta

Inscríbase hoy mismo para recibir alertas de su cuenta:

CNG: Envíe un mensaje de texto **REG** a **69675**

SCG: Envíe un mensaje de texto **REG** a **69516**

UI: Envíe un mensaje de texto **REG** a **78418**



Programa de Igualación de Pagos

¿Cómo se verá mi factura?

Ejemplos de SCG o CNG

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Previous Charges & Credits			
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Total Gas Charges		87.77	
Monthly MPP Budget Amount		1,169.06	80.00
Actual Balance			
		Amount Now Due: \$	80.00

Energy Usage Comparison:

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“Pago complementario” es el beneficio que recibe mensualmente.

“Importe ahora adeudado” es el importe presu-puestado que pagará mensualmente durante el tiempo que esté inscrito en el programa.

Ejemplo de factura UI

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POD-ID: 1234567890123		Subtotal Transmission	\$16.69
Service Address: 123 MAIN ST ANYTOWN CT 12345		Local Delivery:	
		Distribution Basic Service	\$11.34
		Distribution Peak	113 kWh x \$0.081394 \$9.20
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Recomendaciones de ahorro de energía para clientes que reciben servicios eléctricos o gas

- ✓ Apague las luces cuando salga de una habitación.
- ✓ Reemplace las lámparas incandescentes por LED ENERGY STAR®, que consumen hasta un 90 % menos de energía y duran hasta 25 veces más.
- ✓ Cierre la llave cuando se afeite o cepille los dientes.
- ✓ Ajuste el calentador de agua a 120 grados Fahrenheit.
- ✓ Limpie el filtro de pelusas de la secadora después de cada carga y el conducto de ventilación exterior con regularidad.
- ✓ Reemplace las arandelas de las llaves que goteen. Un goteo continuo puede significar muchos litros de agua desperdiciada por mes.