

Matching Payment Program

Our Matching Payment Program may help you manage your electric and/or gas bill.

With this program, we will match the payments you make to your outstanding, past-due utility bill when you make your required payments.

Here is what you need to do to be eligible for and participate in our Matching Payment Program

Phase 1: Enrolling is easy

1. Contact us to confirm your account is coded for hardship or pre-qualify for hardship.
2. Contact your local Community Action Agency, apply for energy assistance.
3. Enroll in our Matching Payment Program. Assistance begins on November 1.
4. Make your required monthly budgeted utility payment(s) on time each month until May 1.

You will receive a matching payment in May equal to the amount you have paid to your account between November 1 - May 1, down to a zero balance.

Phase 2: Continue making payments

1. Continue making required monthly budgeted utility payment(s) on time each month.
2. If you make all your monthly payments on time by October 31, you are eligible for a second matching payment in November.

Complete Phase 2 and receive a second matching payment in November that will equal the amount you have paid to your account during Phase 2 of the program period (May 2 through October 31), down to a zero balance.

Be sure to make your budgeted payments on time throughout the year to receive the Matching Payment Program benefits

For more information:

CNG: Visit > cngcorp.com > my account
or call 860.524.8361

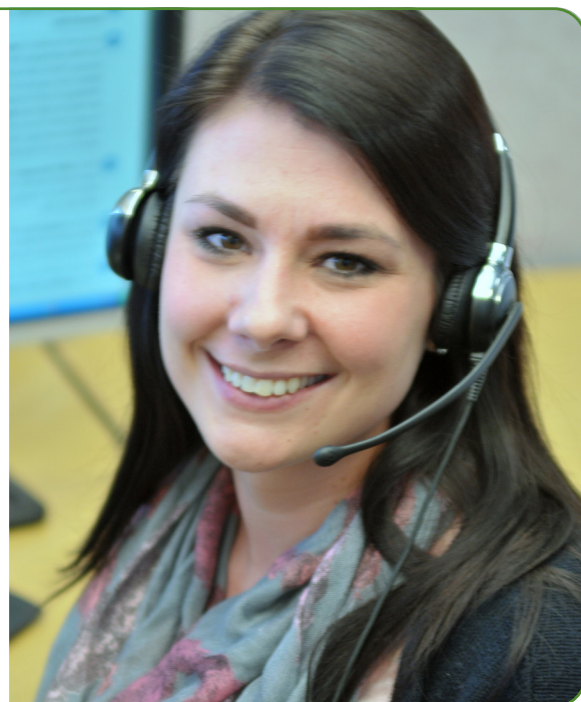
SCG: Visit > soconngas.com > my account
or call 800.659.8299

UI: Visit > uinet.com > my account
or call 800.722.5584



Part of the AVANGRID Family

Our customer service representatives are here to help!



Matching Payment Program

How will my bill look?

SCG or CNG bill example

		Actual	Budget
Previous Charges & Credits			
Amount of Previous Bill	4/05/19	2,921.29	2,921.29
Payment Received. Thanks!	4/17/19	300.00 cr	300.00 cr
Payment Received. Thanks!	4/26/19	285.00 cr	285.00 cr
Matching Payment Program Payment	5/03/19	1,255.00 cr	1,255.00 cr
Balance Forward		1,081.29	1,081.29
New Charges & Credits			
Customer Charge		15.09	
Delivery Charge	30.000 CCF @ \$.850900	25.53	
Delivery Charge	32.000 CCF @ \$.341700	10.93	
Purchase Gas Adjustment	62.000 CCF @ \$.515000	31.93	
Sales Service Charge	62.000 CCF @ \$.015400	0.95	
Conservation Adjustment Mechanism	62.000 CCF @ \$.046000	2.85	
Decoupling Adjustment	62.000 CCF @ \$.001800	0.11	
System Expansion Adjustment	62.000 CCF @ \$.006100	0.38	
Total Gas Charges		87.77	
Monthly MPP Budget Amount			80.00
Actual Balance		1,169.06	
		Amount Now Due: \$	80.00

Daily Usage Chart

CCF Per Day

MONTHS

Month	Used	Days	Average Temp (F)
This Month	62	29	53
Last Year	124	30	48

Energy Usage Comparison

"Matching Payment" is the benefit received in May and November

"Amount Now Due" is the budgeted amount that you will pay monthly while enrolled in the program

UI bill example

		Actual	Budget
Previous Charges & Credits			
Amount of Previous Bill	4/08/19	1,244.61	1,011.74 cr
Payment Received. Thanks!	5/06/19	150.00 cr	150.00 cr
Matching Payment Program Payment	5/07/19	549.61 cr	549.61 cr
Balance Forward		545.00	1,711.35 cr
New Charges & Credits			
Generation Services Charge on-peak	244 kWh X \$.137718	33.60	
Generation Services Charge off-peak	952 kWh X \$.102718	97.79	
Total Generation Services Charges		131.39	
Transmission per kWh on-peak	244 kWh X \$.115960	28.29	
Transmission per kWh off-peak	952 kWh X \$.000000	0.00	
Distribution Basic Service		12.84	
Distribution per kWh on-peak	244 kWh X \$.074452	18.17	
Distribution per kWh off-peak	952 kWh X \$.074452	70.88	
Combined Public Benefits Charge	1196 kWh X \$.009256	11.07	
Non-Bypassable FMCC per kWh on-peak	244 kWh X \$.042032	10.26	
Non-Bypassable FMCC per kWh off-peak	952 kWh X \$.000000	0.00	
Decoupling Adjustment	1196 kWh X \$.000898-	1.07 cr	
Total Delivery Charges		150.44	
Budget True-Up Balance: Actual vs Budget			2,256.35
Monthly MPP Budget Amount			150.00
Actual Balance		826.83	
		Amount Now Due: \$	150.00

Delivery Daily Usage Chart

kWh Per Day

MONTHS

Effective Generation Rate

c/kWh

MONTHS



Energy Saving Tips for electricity or gas customers



- Turn off lights whenever you leave a room.
- Replace your incandescent light bulbs with ENERGY STAR® LEDs which use up to 90% less energy and last up to 25 times longer.
- Turn off the tap when you shave or brush your teeth.
- Set your hot water heater at 120 degrees Fahrenheit.
- Clean your dryer's lint filter after each load, and clean the outside vent regularly.
- Replace washers on leaky faucets. A steady drip can add up to many gallons wasted every month.

Programa de pago coincidente

Nuestro Programa de pago coincidente puede ayudarlo a manejar mejor su factura de gas o electricidad. Con este programa, igualaremos lo que usted paga en su factura de servicios públicos impaga y adeudada cuando realice los pagos requeridos.

A continuación presentamos los requisitos para ser elegible y poder participar en el MPP

Fase 1: La inscripción es fácil

1. Llámenos y confirme que su cuenta tenga el código de dificultad financiera o precalifica su cuenta para dificultad financiera.
2. Llame a su agencia local de acción comunitaria y presenta su solicitud para la asistencia de energía estatal.
3. Inscríbese en nuestro Programa de pago coincidente. La asistencia comienza el 1.º de noviembre.
4. Inscríbese en nuestro Programa de pago coincidente. La asistencia comienza el 1.º de noviembre.

Recibirá un pago igualado en mayo equivalente al monto que pagó en su cuenta entre el 1.º de noviembre y el 1.º de mayo, hasta que el saldo se reduce a cero.

Fase 2: Continúe con los pagos

1. Continúe con los pagos de servicios públicos presupuestados en forma puntual todos los meses.
2. Si realizó todos sus pagos mensuales en forma puntual hasta el 31 de octubre, reúna los requisitos para un segundo pago igualado en el mes de noviembre.

Complete la fase 2 del programa y reciba un segundo pago igualado en noviembre que será equivalente al monto que pagó en su cuenta durante la fase 2 del período del programa (2 de mayo al 31 de octubre), hasta que el saldo se reduce a cero.

Asegúrese de hacer sus pagos presupuestados en forma puntual durante todo el año para recibir los beneficios del Programa de pago coincidente.

Para obtener más información:

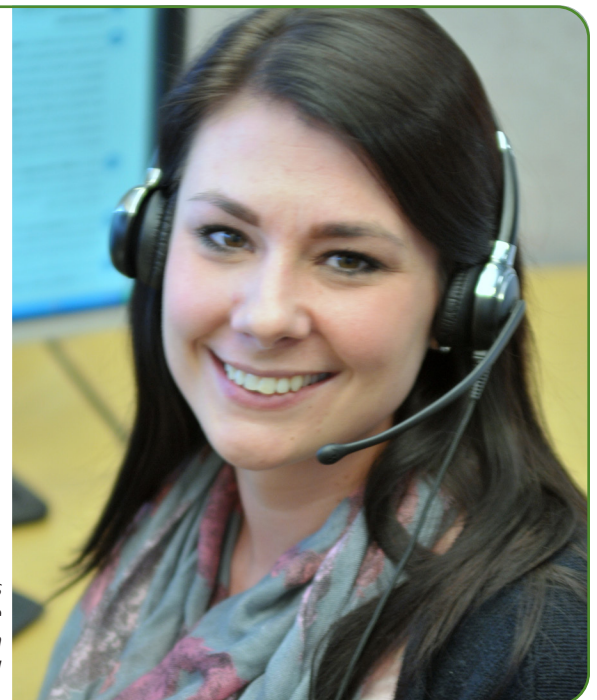
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¡Nuestros representantes de atención al cliente están a su disposición para ayudarlo!



Programa de pago coincidente

¿Cómo se verá mi factura?

Ejemplo de factura de SCG o CNG

		Actual	Budget
Previous Charges & Credits			
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Daily Usage Chart

CCF Per Day

MONTHS

"Programa de pago coincidente" es el beneficio recibido en mayo y noviembre

"Importe a pagar ahora" es el importe presupuestado que pagará por mes mientras esté inscrito en el programa

Ejemplo de factura de UI

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Delivery Daily Usage Chart

kWh Per Day

MONTHS

Consejos de ahorro de energía para los clientes de gas o electricidad

- Apague las luces cuando deje un cuarto.
- Reemplace las bombillas incandescentes por LED ENERGY STAR® que consumen hasta un 90% menos electricidad y duran hasta 25 veces más.
- Cierre la llave mientras se afeita o lava los dientes.
- Programe su calentador de agua a 120° F.
- Limpie el filtro de pelusa de su secadora después de cada uso y lave la ventilación exterior regularmente.
- Reemplace la arandela de las llaves con fugas. Si gotea constantemente, pueden desperdiciarse muchos galones al mes.