



April 23, 2020

Dear neighbor,

As we work together to meet the challenges of the COVID-19 pandemic, we wanted to use this opportunity to remind you that UI remains committed to providing you with safe and reliable service.

We take our responsibility as a utility provider very seriously and although the current health-situation has required us to modify our routine operating procedures in the short-term, our long-term goals and values remain unchanged. We are prioritizing the health of our community members and employees utilizing social distancing and reorganization of the workload for our transmission construction personnel. We are also enhancing service and establishing priority customer channels for hospitals, healthcare facilities and other essential infrastructures.

As we continue to work diligently on many important projects that provide the service standard upon which you rely, we have some updates to share.

To comply with continually upgraded reliability standards issued at the federal level, we are erecting 8 new monopoles on the Metro-North Railroad (MNR) Right of Way (ROW) just adjacent to the Contract Plating and the Raymark OU-4 (also known as the former Raybestos Memorial Field) sites. UI is working with the Town of Stratford, the USACE (US Army Corps of Engineers) and EPA (Environmental Protection Agency) to adhere to the appropriate public safety standards in this area. We have identified one monopole location where air monitoring is appropriate, and UI will be using enhanced personal protection equipment for its workers and contractors during drilling activities at this one location. The activity at this specific location is expected to last only one to two days.

Overall construction in this area is expected to last approximately 35 days and is scheduled to begin between May & December 2020. Please see the enclosed info sheet on the project for more information or visit our website at uinet.com > reliable service.

Our Public Outreach team will be available to answer any questions that you may have throughout the duration of the project. The project telephone number is: 203.909.2055.

UI's core value is to provide safe and reliable energy for our customers. We prioritize being a good neighbor and are working collaboratively with community leaders, regulators and landowners throughout this process.