

## Our contractors

We hire only professional, qualified tree contractors who work safely to maintain trees in accordance with our state-approved guidelines, as well as national standards established by the American National Standards Institute and the International Society of Arboriculture. UI personnel and contractors always carry identification. Ask to see it.

## Plan before you plant

Help reduce the need to prune or remove trees in the future. Avoid planting tall-growing trees directly beneath or immediately next to utility lines.

### Low-growing trees

**(Up to 25 feet when mature)**

may be planted near roadside power lines. *Crabapple, dogwood, hawthorn, plum and Japanese maple.*



### Medium-size trees

**(20-45 feet)** should be planted 15-30 feet from power lines.

*Arborvitae, magnolia, flowering cherry, hornbeam and shadblow.*



### Large-growing trees

**(45+ feet)** should be planted at least 30 feet from power lines.

*Oak, maple, locust, spruce and pines.*



## 811: Know what's below/ Call Before You Dig

Before planting, consider what's above and what's below. For your personal safety, always check for overhead lines when working outdoors and keep yourself and your equipment at least 10 feet away.

And before starting any project that requires excavation, find out about underground gas pipes and other utility equipment. Call **811** to **Call Before You Dig**, or visit **cbyd.com**!



### For more information:

Visit UI at [uinet.com/trees](http://uinet.com/trees)

Email UI to [trees@uinet.com](mailto:trees@uinet.com)

Call **866.829.4461**

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*Paid for by UI Customers.*

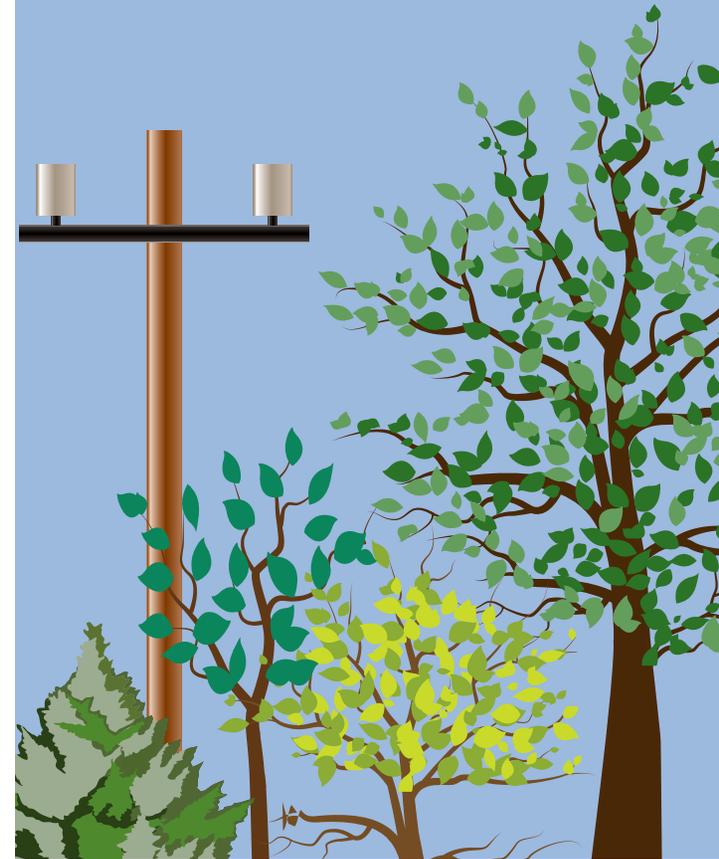


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# OUR CUSTOMERS OUR PARTNERS

Help us prevent tree-related  
power outages and protect  
public safety



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## What we do

UI manages the vegetation surrounding its energy grid to ensure it's safe and reliable in all types of weather. Our program seeks to create a safe distance between vegetation and the overhead lines that bring electricity to your home or business.

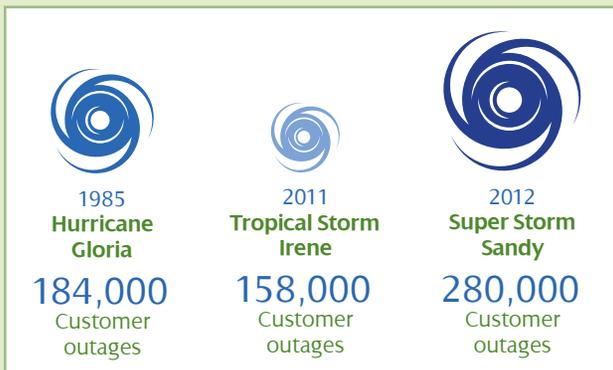
As part of this program, UI's vegetation management professionals and contractors inspect the grid to identify trees and other vegetation that could threaten safe, reliable electric service.

We work closely with property owners and local tree wardens to manage vegetation, so that we can keep the power safely on while also respecting the needs of our communities and customers.

## We want to work with you

If our personnel or contractors leave information about the need to perform vegetation management work on your property or an abutting property, contact them at the number provided. They'll explain the needed work and your options.

## Storms by the numbers



**FACT: Trees and vegetation near power lines caused up to 90% of power outages in severe weather events of the past.**

90%

10%

## How we do it

### Tree pruning and removal

Privately owned trees will not be pruned or removed without the owner's consent, except when they're in contact with power lines or show signs of burning.

Trees in public spaces or rights-of-way may be removed with approval from the local tree warden or appropriate state agency. Abutting property owners are notified and provided an opportunity to object or seek a modification.

### Neighborhood survey

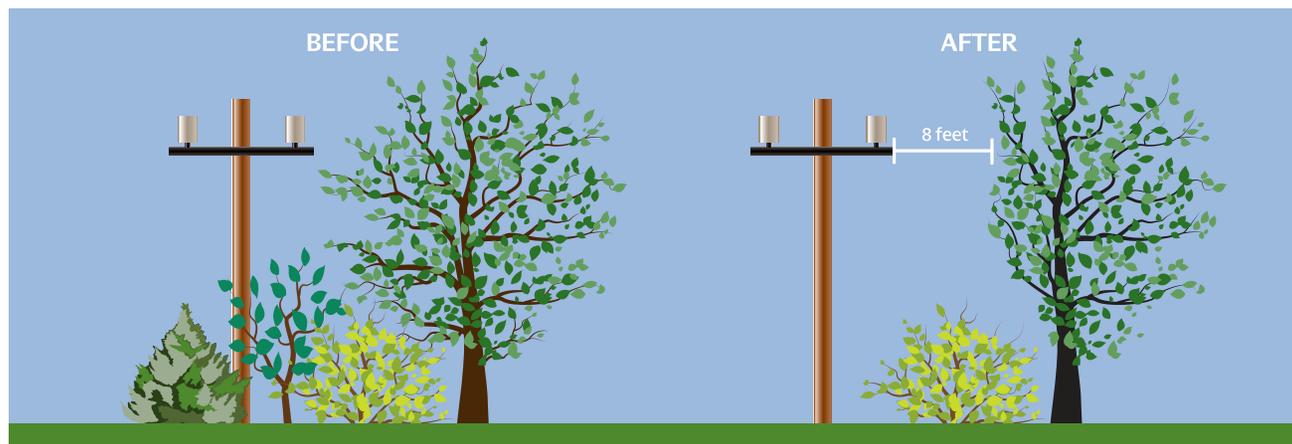
UI contractors visit neighborhoods to identify trees that must be pruned or removed to reduce the threat to reliable service and public safety.

### Notification

If a tree requires pruning or removal on your property, or in an abutting public space or right-of-way, we'll contact you. If you're away, we'll leave a door-hanger with information and a response form. You'll also receive follow-up visits and phone calls, if necessary. We encourage you to call the contact number provided on the response form.

### Your response

The response form we leave at your door can be used to indicate your consent to the proposed work, your objection, or your request for a modification. Follow the instructions on the form to complete it, return it and forward copies to the appropriate parties.



## Utility Protection Zone

We manage vegetation around our overhead system to create a "Utility Protection Zone" that extends **8 feet horizontally** from the pole-to-pole electrical wire from ground to sky.

Tree limbs encroaching on the Utility Protection Zone may be removed at the main branching point, or at the trunk if necessary. Trees or limbs growing from within or encroaching on this zone

may be removed, following applicable notification, permitting and consent laws.

We make these decisions on a tree-by-tree basis, in partnership with property owners, local tree wardens and others. Our process ensures proper notification and provides opportunity to object or seek modification to proposed work.