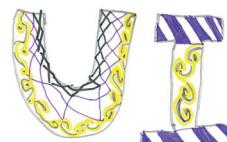


I KNOW THAT IT IS A VERY HARD JOB YOU DO. WHEN PEOPLE FLICK ON A LIGHT THEY DON'T REALIZE THAT THERE ARE PEOPLE IN THE WORLD THAT HELP MAKE THAT POSSIBLE. THE WORLD IS A PLACE THAT PEOPLE USE WIFI, INTERNET AND SO MUCH MORE. AND SOMETIMES IT HARD TO THINK OF LIFE WITHOUT IT.

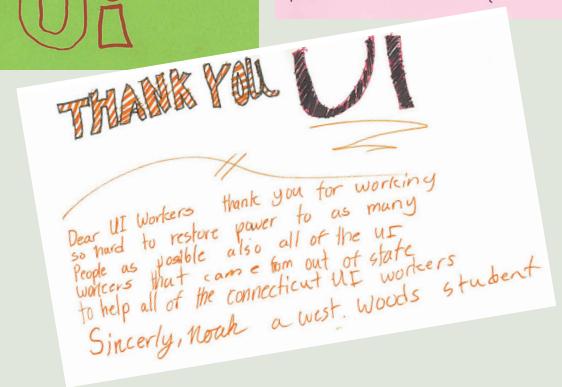
TO: UI Company



Dear, UI,

Thank you so much for getting thousands of peoples power back after Hamden's Natural Disaster.

You don't know how much we thank you!



You're Welcome

We were humbled by the handwritten "thank you" notes we received from students at West Woods School. The elementary school is in the Hamden neighborhood hit hardest by the May 15 tornados.

Thousands of customers were left without service, and observers compared the aftermath in parts of Hamden

and North Haven to a war zone. As our crews and partners worked day and night to rebuild the broken power grid, more than a few residents took the time to thank them.

The letters from the West Woods students put smiles on all our faces.

Sustainability is Good Business

2017 Sustainability Report Available Online

In the years to come, our success will depend on the same environmental, social and financial resources we use today.

That's why sustainability is important to us at UI and our parent company, AVANGRID, Inc. To learn what we're doing to help bring about a sustainable future, find our 2017 Sustainability Report at avangrid.com.



YOU'RE IMPORTANT TO US

CALL US: 800.722.5584 (800.7.CALL.UI)

If you see a power line down, please call the number above. Our automated phone lines are open 24 hours a day, 7 days a week. Our customer service is available Monday - Friday: 7 a.m. to 7 p.m.

WRITE US:

The Source, UI, P.O. Box 1564, New Haven, CT 06506-0901

VISIT US:

uinetc.com



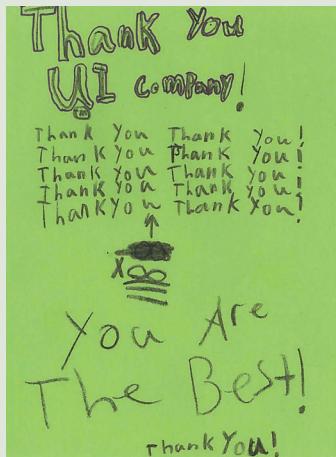
@UnitedIllum

Rate Update

Customers who choose UI's Standard Service will pay a slightly lower generation rate through year end. On July 1, UI's Standard Service Rate R decreased from 9.6628 cents to 9.0496 cents a kilowatt-hour (kWh). That saves about \$4.29 on a typical 700-kWh monthly bill.

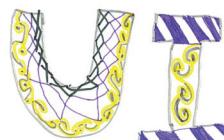
Standard Service, UI's default generation rate, is adjusted each July and January. Visit EnergizeCT.com or call 800.382.4586 to compare generation options from alternate suppliers.





I KNOW that it is a very hard job you do. When people flick on a light they don't realize that there are people in the world that help make that possible. **THE WORLD IS A PLACE THAT PEOPLE USE WIFI, INTERNET AND SO MUCH MORE.** AND SOMETIMES IT IS HARD TO THINK OF LIFE WITHOUT IT.

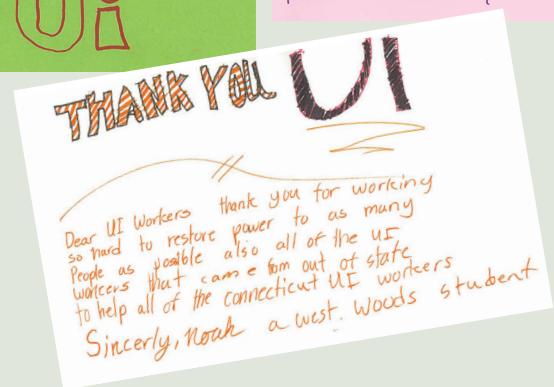
To: ui company



Dear, UI,

Thank you so much for getting thousands of peoples power back after Hamden's Natural Disaster.

You don't know how much we thank you!



De Nada

Fue un honor recibir las **notas de agradecimiento de los estudiantes de la escuela West Woods**. La escuela primaria está en el barrio de Hamden más afectado por los tornados del 15 de mayo.

Miles de clientes estuvieron sin servicio. Los observadores compararon las consecuencias en partes de Hamden y North

Haven a una zona de guerra. Nuestro equipo y nuestros socios **trabajaron día y noche para reconstruir la red de electricidad destruida**. Varios residentes se tomaron el tiempo de agradecerles.

Las cartas de los **estudiantes de West Woods nos alegraron a todos**.

La Sostenibilidad Es Un Buen Negocio

El Informe de Sostenibilidad 2017 disponible en línea

Nuestro éxito en los próximos años dependerá de los mismos recursos ambientales, sociales y financieros que usamos hoy.

Por eso la sostenibilidad es importante para nosotros en UI y para nuestra empresa matriz, AVANGRID, Inc. Para obtener información sobre nuestras acciones **para crear un futuro sostenible**, consulte nuestro Informe de Sostenibilidad 2017 en avangrid.com.



ERES IMPORTANTE PARA NOSOTROS

LLÁMENOS: 800.722.5584 (800.7.CALL UI)

Si usted ve una línea eléctrica hacia abajo, por favor llame al número que aparece arriba. Nuestro servicio telefónico automatizado las líneas están abiertas 24 horas al día, 7 días a la semana. Nuestro servicio de atención al cliente está disponible de Lunes a Viernes: 7 a.m. a 7 p.m.

ESCRÍBENOS:

The Source, UI, P.O. Box 1564, New Haven, CT 06506-0901

NOS VISITAN: uinet.com



@UnitedIllum

Actualización de Tarifas

Los clientes que eligen el servicio estándar de UI pagarán una tarifa de **generación un poco inferior hasta fin de año**. El 1º de julio, la Tarifa de Servicio Estándar R de UI disminuyó de 9.6628 centavos a 9.0496 centavos por kilovatio hora (kWh). Es un ahorro de \$4.29 en una factura mensual típica del 700 kWh.

El Servicio Estándar, la tarifa predeterminada de UI para el servicio de generación, se ajusta cada julio y enero. Visite EnergizeCT.com o llame al **800-382-4586** para comparar las opciones de generación de otros proveedores.

