



An AVANGRID Company

# Update: Supplier of Choice Changes

If you buy generation service from an alternate supplier, it is important for you to be aware of a new change that could affect your rate. Suppliers are required by the Public Utility Regulatory Authority (PURA) to provide UI information regarding the rate you are on.

As of December 7, 2019 if your supplier fails to provide UI correct information, allows the rate you are on to expire, or does not provide UI any information, you will automatically be transferred back to UI's Standard Service Rate. As you may be aware, with UI's Standard Service Rate, you pay what we pay, at no markup.

## Now, more information for you.

A message on your bill will notify you of this change and we recommend you check your supplier information portion on your bill monthly. If you would like to be placed back on your supplier's rate, please contact your supplier.

## Check your supplier on your bill

|                  |                  |                |
|------------------|------------------|----------------|
| Account Number   | Payment Due Date | Amount Now Due |
| 010-0000123-4567 | 3/05/19          | \$ 198.03      |

Please Indicate Amount Paid

JOHN CUSTOMER  
6 MAIN ST  
ANYTOWN, CT 06000

THE UNITED ILLUMINATING COMPANY  
PO BOX 9230  
CHELSEA MA 02150-9230

Please consider adding \$1 for Operation Fuel to your payment this month or call 1-800-7-CALL-UI to donate more than \$1.

Your Account Information  
Account Number: 010-0000123-4567  
Customer Name Key: CUST  
JOHN CUSTOMER  
6 MAIN ST  
ANYTOWN, CT 06000

Account Number: 010-0000123-4567  
Meter Number: 012345678  
Trans and Dist Rate: R - Residential  
Generation Rate: Fixed Rate  
Billing Period: 1/03/19 - 2/03/19  
Statement Date: 2/05/19  
Next Meter Reading (on or about): 3/05/19

MESSAGES  
Have a question for UI? Click on Customer Care on UI's website at www.uinet.com.  
No stamps, no checks, no fees! Enroll now to receive and get more warmth where you want it most, for less.

MONTHLY MONEY-SAVER  
Close your doors and vents in storage areas and rooms that you don't use regularly and get more warmth where you want it most, for less.

Previous Charges & Credits  
Amount of Previous Bill 1/04/19 \$ 113.41  
Payment Received: Thanks! 1/23/19 \$ 113.41 cr  
Balance Forward \$ 0.00

New Charges & Credits  
POD 1123456789012 (CYCLE 01)  
Current Supplier: POWER SUPPLY COMPANY  
Generation Services Charge 696 kWh X \$ 11.8700 \$ 82.62  
Total Generation Services Charges \$ 82.62

|                                 |                       |           |
|---------------------------------|-----------------------|-----------|
| Transmission per kWh            | 696 kWh X \$ 0.031232 | \$ 21.74  |
| Distribution Basic Service      |                       | \$ 12.84  |
| Distribution per kWh            | 696 kWh X \$ 0.091435 | \$ 63.64  |
| Combined Public Benefits Charge | 696 kWh X \$ 0.002256 | \$ 6.44   |
| Non-Bypassable FMCC per kWh     | 696 kWh X \$ 0.013694 | \$ 9.53   |
| Decoupling Adjustment           | 696 kWh X \$ 0.01749  | \$ 1.22   |
| Total Delivery Charges          |                       | \$ 115.41 |

Total New Charges \$ 198.03

Amount Now Due: \$ 198.03

All charges are due as of your Statement Date. Any unpaid charges will be subject to interest as of your Statement Date, at the rate of 1.25% per month, if not paid on or before March 5, 2019. Making your payment on the Due Date at an authorized payment agent may not post until the following business day. If you have a question, contact UI.

| Meter      | Service Period | Meter Reading Current Last | Multiplier | Kilowatt Hours |
|------------|----------------|----------------------------|------------|----------------|
| 0012345678 | 32 days        | 030123 - 029427            | X 1 =      | 696 kWh        |

Electricity Usage  
POD ID: 112-123456789-012

Your electric supplier is :  
POWER SUPPLY COMPANY  
2 OAK RD  
ANYTOWN, CT 06000  
800 123-4567  
www.powersupplyco.com

Residential Generation Information  
POD ID: 1123456789012  
Your supplier rate Fixed 11.8700¢  
Apr Cycle rate 13.0700¢  
Term 12 Month(s)  
Expiration Mar 2019 Meter Read  
Cancellation fee \$50  
\*  
UI Standard Svc Gen 11.2263¢  
Term 6 Month(s)  
Expiration Jun 30, 2019  
\*  
Your supplier charge \$82.62  
UI Standard Svc Comparison \$ 78.14  
\*  
For further info visit PURA rate board at www.EnergizeCT.com  
\*  
To return to UI Standard Service visit "Choose a Supplier" at www.uinet.com Or call UI at 1-800-7-CALL-UI

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- Contact Info:** your Supplier's information
- Supplier Rate:** the generation rate charge per kilowatt hour by the supplier
- Next Cycle Rate:** the supplier rate per kilowatt hour for your next usage period
- Term:** describes how many bill cycles the Supplier Rate will apply
- Expiration:** the meter read date the Supplier rate expires
- Cancellation Fee:** the fee for ending a supplier contract prior to its expiration
- Standard Service Rate:** the current UI generation rate per kilowatt hour

- Term:** the duration of the standard service rate
- Expiration:** the date that the standard service rate expires
- Your Supplier Charge:** the total charge from your Supplier
- UI Standard Service Comparison:** shows the amount you would have paid at the UI standard service rate
- Further Information:** you may find more information about Supplier Choice at PURA's rate board
- Return to Standard Service:** how to return to the standard service rate



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# Actualización: Cambios a la elección de proveedor

Si compra el servicio de generación a un proveedor alternativo, es importante que esté al tanto de un nuevo cambio que podría afectar su tarifa. La Autoridad Reguladora de Servicios Públicos (PURA, por sus siglas en inglés) exige a los proveedores que proporcionen información a UI sobre la tarifa que le corresponde a usted.

A partir del 7 de diciembre de 2019, si su proveedor no proporciona la información correcta a UI, permite que expire la tarifa que se le aplica a usted o no proporciona ninguna información a UI, se lo transferirá automáticamente a la tarifa de servicio estándar de UI. Como ya sabrá, con la tarifa de servicio estándar de UI, usted paga lo que nosotros pagamos, sin ningún recargo.

Un mensaje en su factura le notificará de este cambio y le recomendamos que revise la parte de la información de su proveedor en su factura mensualmente. Si desea volver a la tarifa de su proveedor, póngase en contacto con él.

## Verifique su proveedor en la factura

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|------------------|------------------|----------------|
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Distribution per kWh 696 kWh X \$ 0.00256 \$ 1.76  
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- Información de contacto:** la información de su proveedor
- Tarifa del proveedor:** la tarifa de generación por kilovatio hora cobrada por el proveedor
- Tarifa del próximo ciclo:** la tarifa del proveedor para el próximo período de uso
- Plazo:** describe cuántos ciclos de facturación se aplicarán a la tarifa del proveedor
- Vencimiento:** la fecha de lectura del medidor en la que vence la tarifa del proveedor
- Cargo por cancelación:** el cargo por rescindir un contrato con un proveedor antes de su vencimiento
- Tarifa de servicio estándar:** la tarifa de generación actual de UI
- Plazo:** la duración de la tarifa de servicio estándar
- Vencimiento:** la fecha de vencimiento de la tarifa de servicio estándar
- El cargo de su proveedor:** el cargo total de su proveedor
- Comparación de servicios estándar de UI:** muestra la cantidad que usted hubiera pagado a la tarifa de servicio estándar de UI
- Más información:** puede encontrar más información sobre la elección de proveedor en el cuadro de tarifas de PURA
- Volver al servicio estándar:** cómo volver a la tarifa de servicio estándar