

The Source

Manage your account easily at uinet.com/MyAccount



An Avangrid company

Take charge of your electricity use

Managing your electricity use doesn't have to be complicated. With our smart tools and programs, you can stay informed, make confident choices and stay in control every step of the way.

- See how and when you use energy with Energy Analyzer so you can plan smarter. Visit uinet.com/MyAccount to start using Energy Analyzer today.
- Compare options and select the supplier that fits your needs. Learn about your options at energizect.com.
- Spread your costs evenly throughout the year for more predictable payments by enrolling in Budget Billing. Log in to uinet.com/MyAccount, then click on Manage Preferences. You'll immediately see your monthly budget amount, and with three easy clicks, you will be enrolled.
- Get personalized recommendations to make your home more efficient with Home Energy Solutions. Get the facts at uinet.com/HES.



Stay warm, stay connected

It may be cold outside, but you can stay warm inside with My Account. Manage your UI account anytime, anywhere, without leaving your house or your couch.

- View your balance and payment history anytime
- Track your electricity use
- Pay your bill quickly and securely
- Manage your alerts and notifications

Go to uinet.com/MyAccount with your account number and discover how simple and convenient managing your account can be. Sign up today – it only takes a few minutes!

Your guide to helpful resources

If you need help with your electricity bill, there are programs and services available. We have listed a few in the table below. Visit uinet.com/HelpWithBill to learn about these and other programs.

Resource	Description	How to apply
Low-Income Discount Rate (LIDR)	Provides qualifying customers a 10% or 50% discount on their electricity bills.	Visit uinet.com/LIDR to see how to apply
Connecticut Energy Assistance Program (CEAP)	Helps income-eligible households pay their winter heating bills.	Apply through your local Community Action Agency at cafca.org
Matching Payment Program (MPP)	Matches every dollar qualifying customers pay and every dollar they receive from CEAP or other assistance programs.	Call 800.722.5584
Flexible payment arrangements	We offer flexible payment arrangements for all customers needing assistance.	Call 800.722.5584

Call us:
800.722.5584
(800.7.CALL.UI)

If you see a power line down, please call 800.722.5584

Our automated phone lines are open 24 hours a day, 7 days a week.

Our customer service is available Monday - Friday: 7 a.m. to 7 p.m.

Insert paid for by UI customers.

